

## Family Energy Rebate

The Family Energy Rebate helps NSW family households with dependent children cover the costs of their energy bills.

If you receive your bill directly from your energy retailer and you meet the eligibility requirements, you can apply for the Family Energy Rebate online.

Note: The 2020/21 Family Energy Rebate will close at 11pm on 14 June 2021.

### Eligibility

To be eligible for the NSW Family Energy Rebate in a given financial year, you must:

- be a NSW resident
- be the account holder of an energy retailer
- have been the recipient of the Family Tax Benefit (FTB) for the previous financial year and have had your entitlement to the FTB payments finalised by Centrelink.
- ensure the person in your household who's registered as the FTB recipient, lodges the application. The recipient is the person who receives correspondence on FTB from Services Australia.

If you receive your energy bill from a strata manager or community/village operator, visit <https://www.service.nsw.gov.au/transaction/apply-family-energy-rebate-supply-customers>

### What you need

Before you apply, you'll need to have:

- lodged your tax return for the last financial year with the Australian Taxation Office. If you or your partner didn't need to lodge a tax return, notify Services Australia of this. They cannot finalise your FTB until they have this information.
- received a confirmation letter from Services Australia that your FTB has been finalised for the last financial year.

When you've done both these things, you're ready to apply for a rebate. You'll also need:

- your Services Australia Customer Reference Number (CRN)
- your Department of Veterans' Affairs (DVA) number (if applicable)
- your personal and contact details
- a copy of your recent energy bill.

### How to apply

1. Check the eligibility requirements.
2. Open <https://applications.fer.energy.nsw.gov.au/>
3. Complete and submit your application.

If you don't wish to apply online:

1. Download and complete the Family Energy Rebate Application Form 2020-2021 – PDF (<https://energy.nsw.gov.au/media/2246/download>).
2. Attach a copy of your most recent energy bill.
3. Lodge your application by post or email to the details on the form.

For more information visit <https://www.service.nsw.gov.au/transaction/apply-family-energy-rebate-retail-customers>