

## Low Income Household Rebate

The Low Income Household Rebate helps low income NSW households cover the costs of their energy bills. It is paid once each financial year.

### Eligibility

You can apply for the Low Income Household Energy Rebate if:

- you're a NSW resident
- you're an account holder of an energy retailer
- you hold one of the following:
  - Pensioner Concession Card issued by the Department of Veterans' Affairs (DVA) or Services Australia
  - Health Care Card issued by Services Australia, or
  - DVA Gold Card marked with either 'War Widow' or 'War Widower Pension', or 'Totally and Permanently Incapacitated' (TPI) or 'Disability Pension' (EDA).

If you're an on supply customer and receive your energy bill from the strata manager or community/village operator, please visit <https://www.service.nsw.gov.au/transaction/apply-low-income-household-rebate-supply-customers>

### What you need

- Your concession card or Health Care Card details.

### How to apply

1. Call your energy provider.
2. Provide your concession card or Health Care Card details.
3. Ask for the NSW Low Income Household Rebate to be applied to your account.
4. Request confirmation that the rebate has been applied.

For more information visit

<https://www.service.nsw.gov.au/transaction/apply-low-income-household-rebate-retail-customers>