

Medical Energy Rebate

The Medical Energy Rebate helps eligible NSW households cover the costs of their energy bills.

The rebate is for NSW customers who have an inability to self-regulate body temperature when exposed to extreme hot or cold environmental temperatures. To be eligible for the rebate, you'll need to have a diagnosis that you're unable to self-regulate your body temperature.

Eligibility

You can apply for the Medical Energy Rebate if you or someone living at the address of the eligible customer:

- is a NSW resident
- is an account holder named on the bill of an energy retailer
- has an inability to self-regulate body temperature
- has been assessed by a registered medical practitioner (who is not the applicant) who has been treating them for at least 3 months
- meets at least one Primary Qualifying Condition and at least one Secondary Qualifying Condition
- holds one of the following concession cards:
 - Pensioner Concession Card issued by the Department of Veterans' Affairs (DVA) or Services Australia
 - Health Care Card issued by Services Australia, or
 - DVA Gold Card.

If you're an on supply household and receive your energy bill from a strata manager or community/village operator, please visit <https://www.service.nsw.gov.au/transaction/apply-medical-energy-rebate-supply-customers>

What you need

- the PDF form – 'NSW Medical Energy Rebate Application Form Retail Customers' (<https://energy.nsw.gov.au/media/1796/download>)
- your pensioner concession, health care or gold card details
- your personal and contact details
- your medical practitioner to complete and sign the relevant sections of the form
- your energy account details.

How to apply

1. Check the eligibility requirements.
2. Download the form (<https://energy.nsw.gov.au/media/1796/download>).
3. Complete the form.
4. Ask your medical practitioner (GP or specialist) to complete and sign the relevant sections of the form.
5. Send your completed form directly to your energy retailer.

For more information visit

<https://www.service.nsw.gov.au/transaction/apply-medical-energy-rebate-retail-customers>