

Electricity Rebate

Queensland pensioners and seniors may be eligible for the Electricity Rebate – \$340.85 per year (GST inclusive).

Please note, all rebates are GST inclusive. Rebates for eligible card holders may appear as GST exclusive on bills.

Eligibility

Rebates are available to people who have any of the below:

- Queensland Seniors Card
- Services Australia Pensioner Concession Card
- Services Australia Health Care Card* (Electricity Rebate only)
- Department of Veterans' Affairs Gold Card (and receive the War Widow/er Pension or special rate TPI Pension)
- Asylum seeker status—residents will need to provide their ImmiCard details (Electricity Rebate only).

* This includes holders of a Low Income Health Care Card and Ex-Carer Allowance (Child) Health Care Card.

To be eligible, you must be the electricity account holder, and you must live alone or share your principal place of residence with (only) any of the below:

- your spouse
- other people who hold a Services Australia Pensioner Concession Card or Queensland Seniors Card
- other people wholly dependent on you
- other people who receive an income support or families payment from Centrelink who do not pay rent
- other people who receive an income support payment from the Department of Veterans' Affairs and who do not pay rent
- other people who live with the cardholder to provide care and assistance, and who do not pay rent.

If you live in a caravan park or multi-unit residential building (e.g., apartment), you must also show that your electricity or reticulated natural gas is paid, based on metered consumption.

What you need

You will need to provide certain details, so have your concession card and 8-digit meter number handy so you can verify your eligibility. If you need some help, get someone you trust (e.g., relative or community worker) to sit with you while you are on the phone.

How to apply

If you have an account with an electricity retailer:

Contact your electricity retailer. You can apply over the phone or ask your retailer to send you an application form. You will need to provide certain details and have copies of your bills and concession card handy so you can verify your eligibility. Rebates are automatically deducted from your bill.

If you live in an apartment complex, residential park, retirement village or a granny flat:

Contact the person/organisation sending your electricity bill. Find out more about rebates for rebates for residents of home park or multi-unit residential premises.

For more information visit

<https://www.qld.gov.au/community/cost-of-living-support/concessions/energy-concessions/electricity-gas-rebates>