

Life Support Energy Rebate

The Life Support Energy Rebate helps eligible NSW households cover the costs of their energy bills.

The rebate is for NSW customers who need, or have someone living with them who needs, to use approved energy-intensive medical equipment at home. The equipment must be essential for supporting life, such as home dialysis, ventilators, and oxygen concentrators.

Eligibility

You can apply for the Life Support Energy Rebate if you or someone living at the address of the eligible customer:

- is a NSW resident
- is an account holder named on the bill of an energy retailer
- has been assessed by a registered medical practitioner to verify that the use of the approved life support equipment is required at their principal place of residence.

If you're an on supply customer and are billed for your energy use by the strata manager or community/village operator, please visit <https://www.service.nsw.gov.au/transaction/apply-life-support-energy-rebate-supply-customers>

What you need

- the PDF form – 'NSW Life Support Rebate Application Form Retail Customers' (<https://energy.nsw.gov.au/media/1246/download>)
- your personal and contact details
- your medical practitioner to complete and sign the relevant sections of the form
- your energy account details.

How to apply

1. Check you meet the eligibility requirements for the rebate.
2. Download the form (<https://energy.nsw.gov.au/media/1246/download>).
3. Complete the form.
4. Ask your medical practitioner (GP or specialist) to complete the relevant section and sign the declaration.
5. Send your application directly to your electricity retailer.

For more information visit

<https://www.service.nsw.gov.au/transaction/apply-life-support-energy-rebate-retail-customers>